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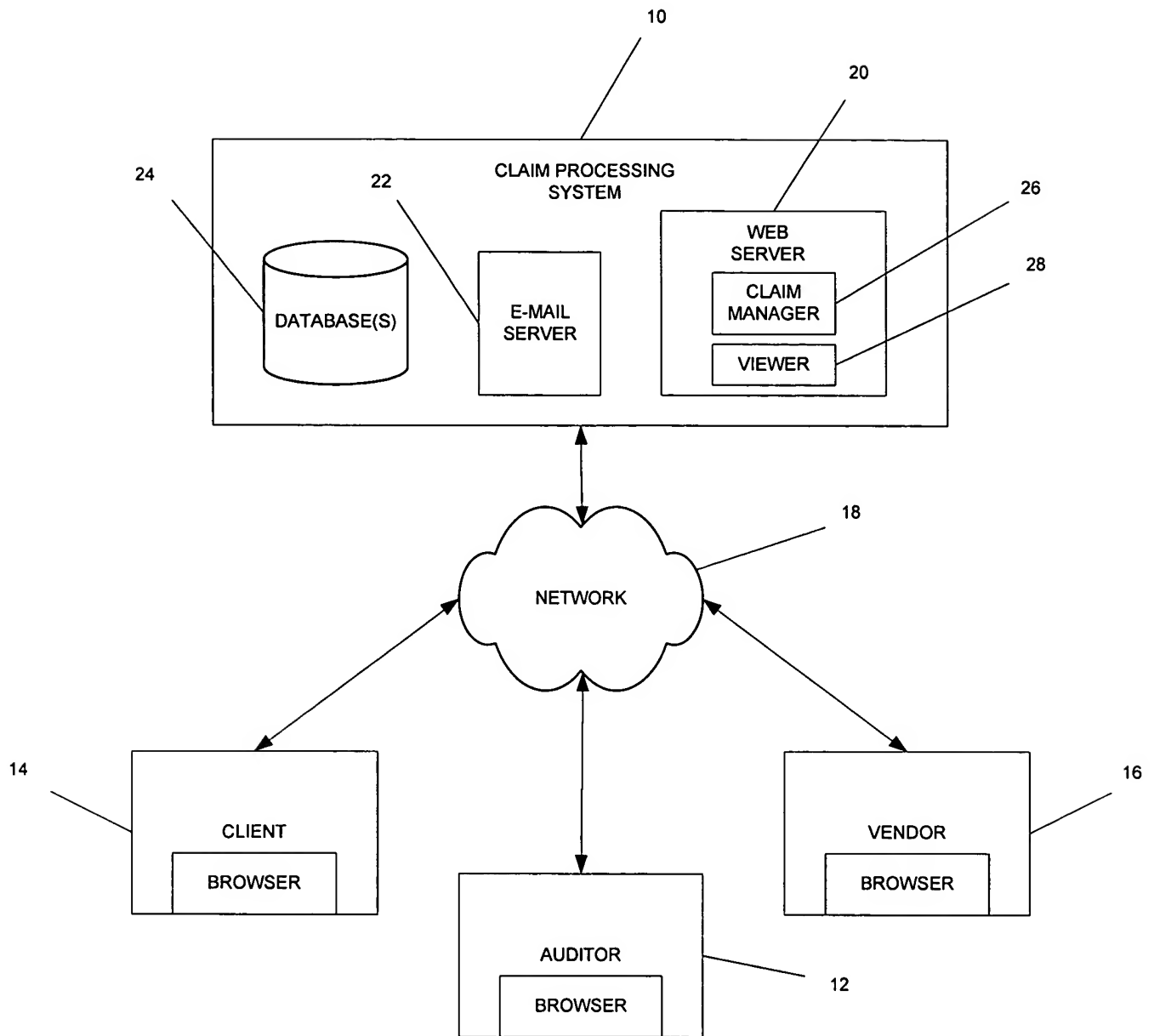


FIG. 1

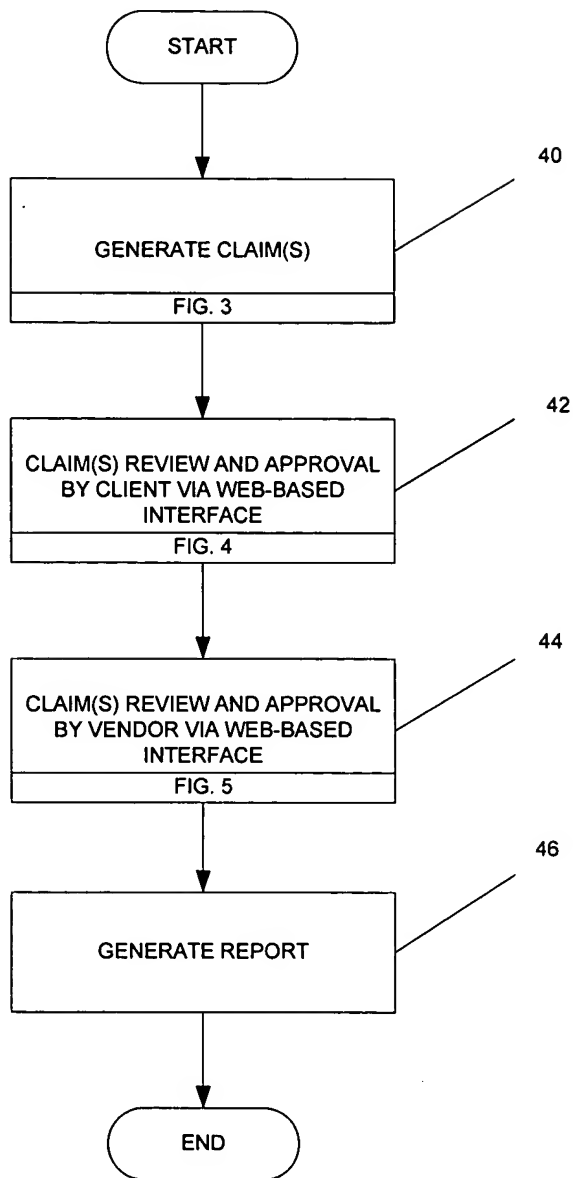


FIG. 2

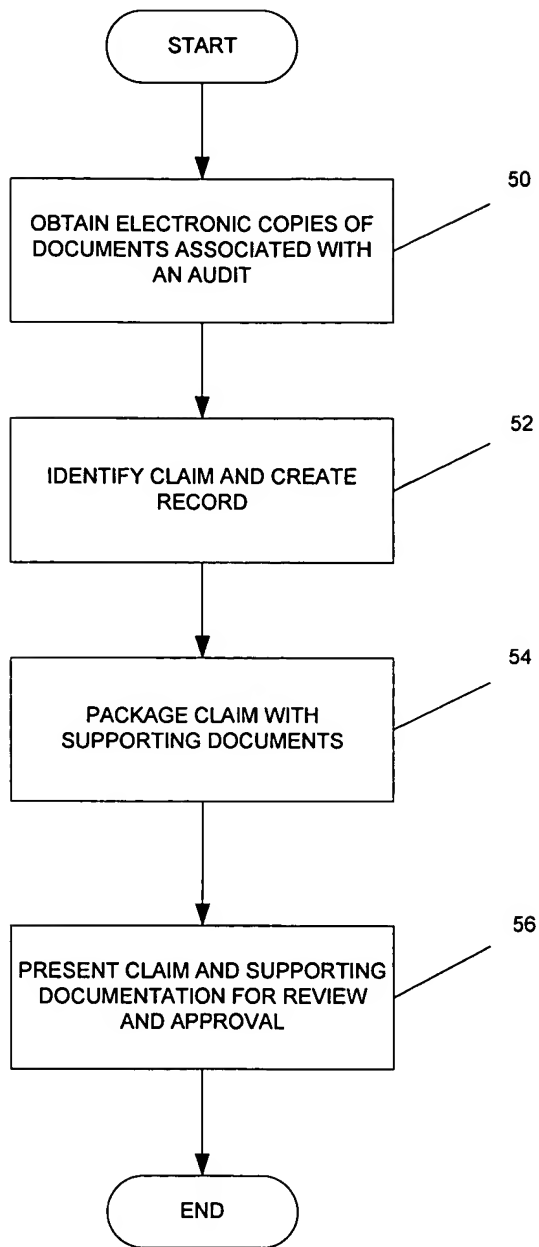


FIG. 3

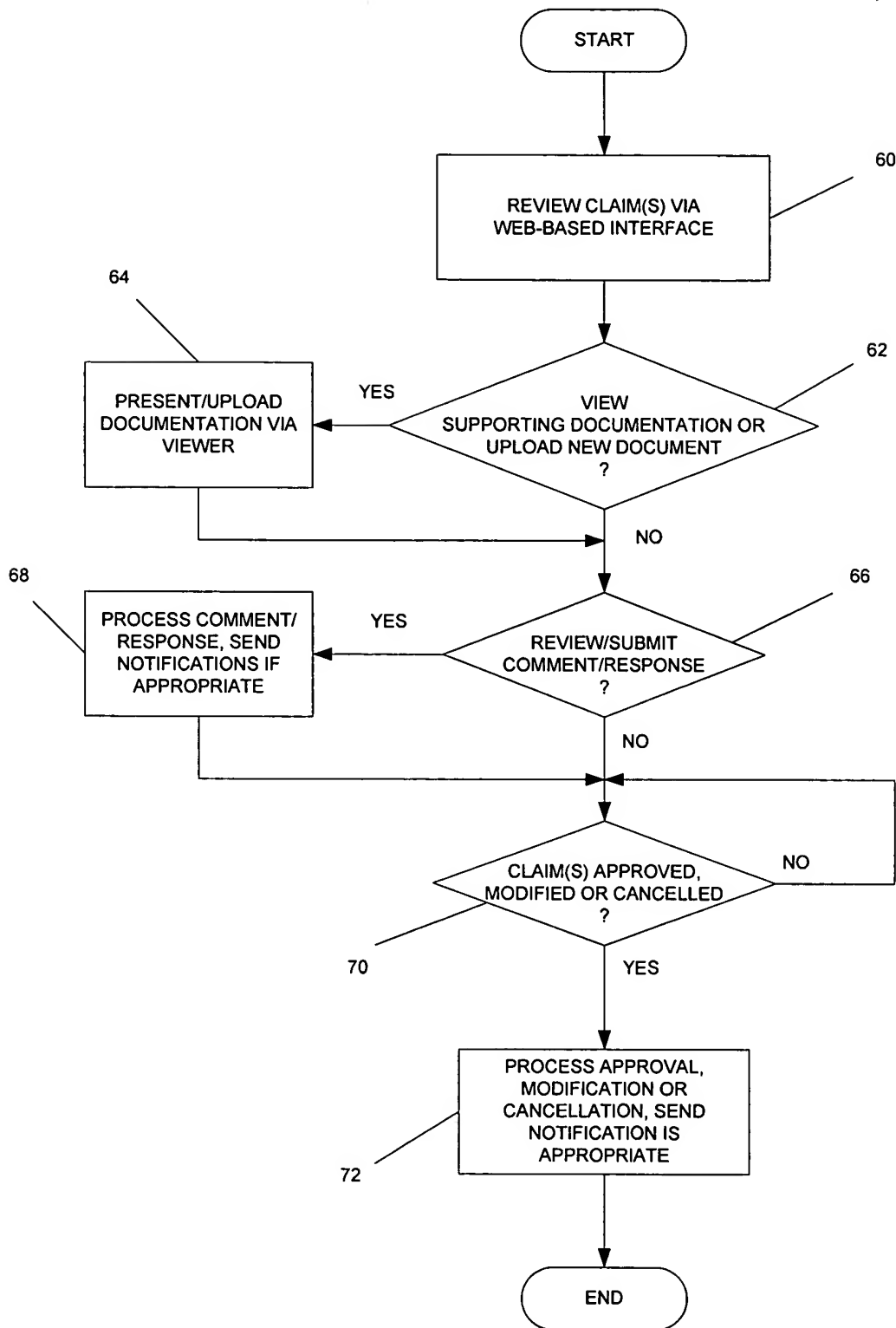


FIG. 4

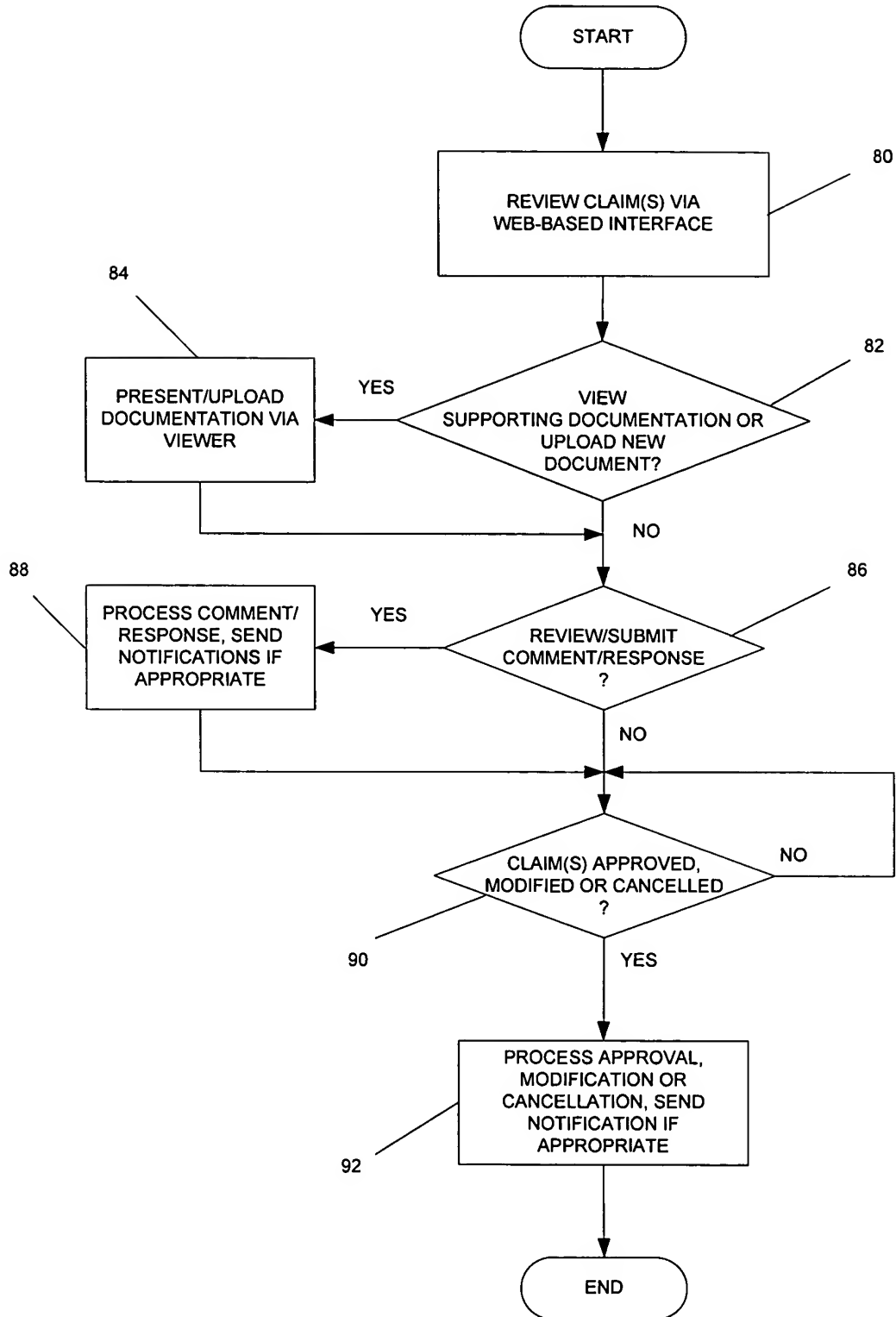


FIG. 5

claimDex

Projects | Tracking | Claims Manager | Settings | Logout | Help

claimDex™

CLIENT:

USERNAME:

PASSWORD:

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FIG. 6

claimDex

Claims Projects

Projects | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: USER: Auditor PROJECT:

You have access to the following projects, please select one to open.

| Name      | Description |
|-----------|-------------|
| Alfa_Demo | Alfa Demo   |
| Beta_Demo |             |
| Demo      | Demo        |

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FIG. 7

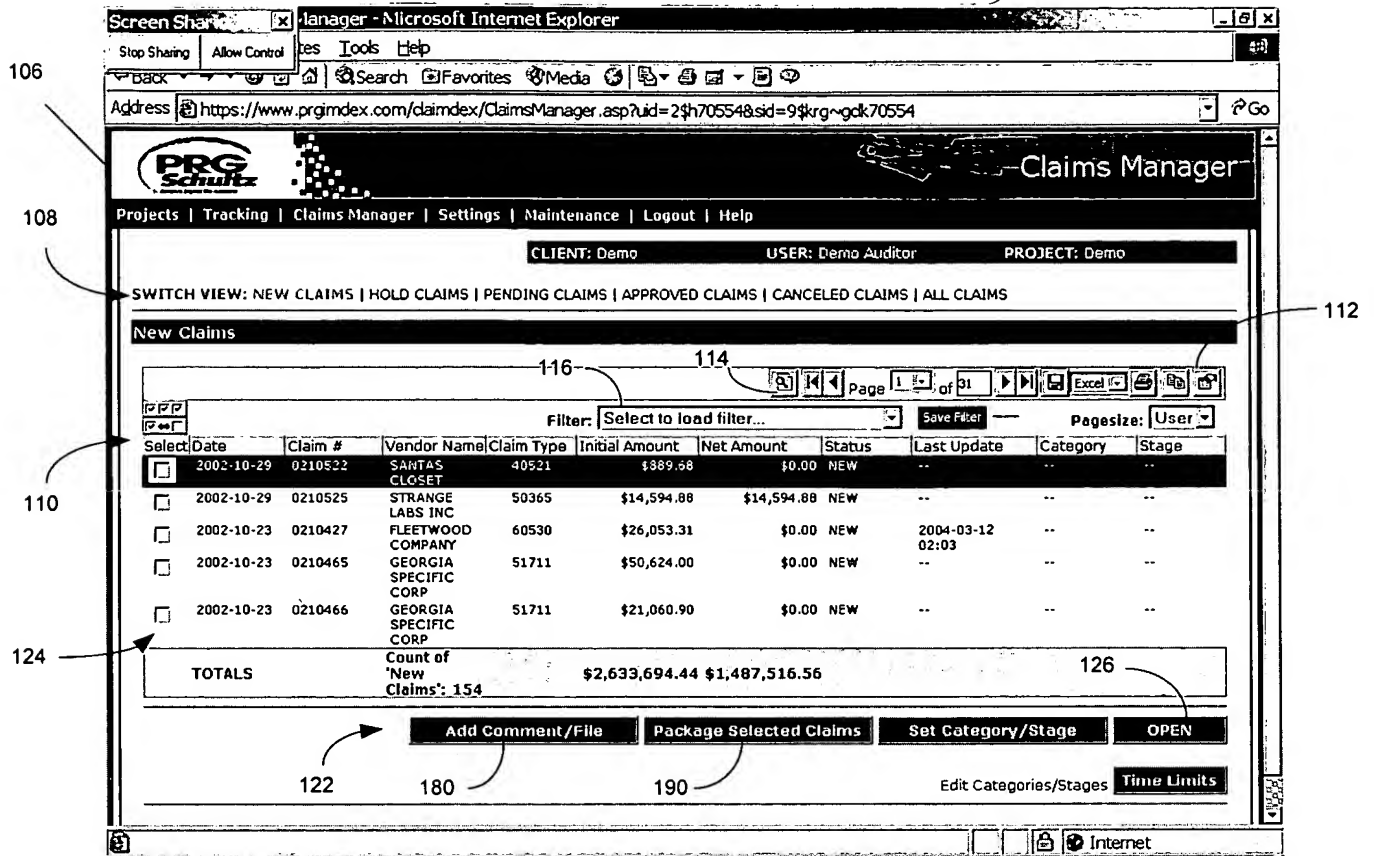


FIG. 8

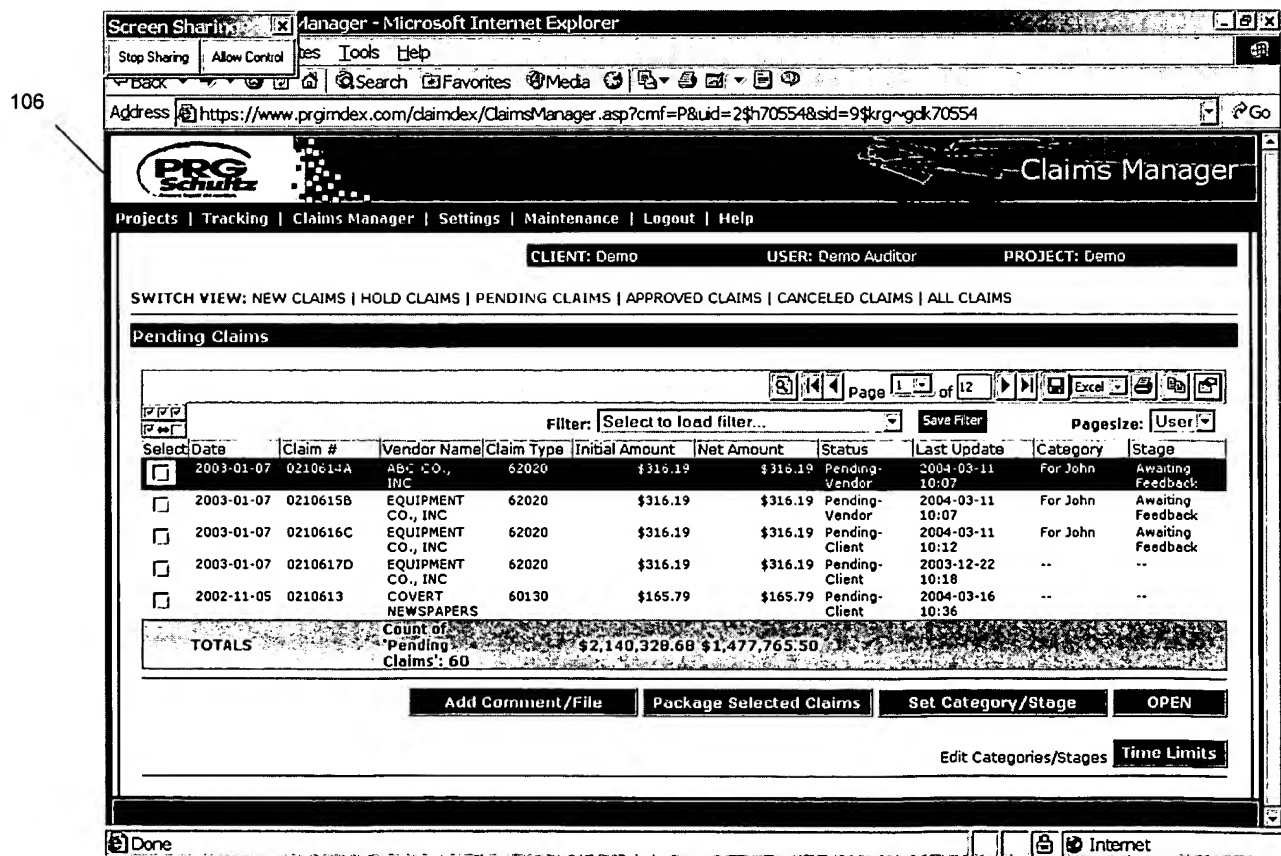


FIG. 9



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The screenshot shows a software dialog box titled "Search -- Web Page Dialog". It contains a list of search criteria, each with a dropdown menu for the operator and a text input field for the value. The criteria and their current values are: Date (Greater than, 2003-10-3), Claim # (empty), Vendor Name (Equal To, ABC CO., INC), Claim Type (empty), Initial Amount (empty), Net Amount (empty), Status (Equal To, Pending-Client), Last Update (empty), First Sent Vendor (empty), and Vendor # (empty). At the bottom, there are buttons for "Clear", "Match at least one of the search criteria" (with a dropdown arrow), "Search", and "Cancel".

| Field             | Operator     | Value          |
|-------------------|--------------|----------------|
| Date              | Greater than | 2003-10-3      |
| Claim #           |              |                |
| Vendor Name       | Equal To     | ABC CO., INC   |
| Claim Type        |              |                |
| Initial Amount    |              |                |
| Net Amount        |              |                |
| Status            | Equal To     | Pending-Client |
| Last Update       |              |                |
| First Sent Vendor |              |                |
| Vendor #          |              |                |

Buttons: Clear, Match at least one of the search criteria, Search, Cancel


FIG. 10

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# Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Logout](#) | [Help](#)

**CLIENT:** Demo      **USER:** JOHN KIDD      **PROJECT:** Demo

## Claim Information

|                           |                             |                                                                                                         |          |
|---------------------------|-----------------------------|---------------------------------------------------------------------------------------------------------|----------|
| <b>Vendor</b>             | SANTAS CLOSET (1956655)     | <b>Claim Amount</b>                                                                                     | \$889.68 |
| <b>Claim Number</b>       | 0210522                     | <b>Cancel Amount</b>                                                                                    | \$889.68 |
| <b>Claim Date</b>         | 10/29/2002                  | <b>Payback Amount</b>                                                                                   | \$0.00   |
| <b>Approval Date</b>      |                             | <b>Net Amount</b>                                                                                       | \$0.00   |
| <b>Description</b>        | Overcharges - By Comparison | <b>Approval Amount</b>                                                                                  | \$889.68 |
| <b>Claim Type</b>         | 40521                       | <a href="#">Jump to: Claim Information</a>   <a href="#">Comments</a>   <a href="#">Claim Documents</a> |          |
| <b>Auditor</b>            | 10019                       | <input type="button" value="Respond to Claim"/>                                                         |          |
| <b>Audit Claim Status</b> | N                           | <input type="button" value="Enter Approval..."/>                                                        |          |
| <b>claimDex Status</b>    | Pending-Vendor              |                                                                                                         |          |

## Comments

| From         | Type    | Comment                           | Date             | File |
|--------------|---------|-----------------------------------|------------------|------|
| claimDex     | System  | Claim activated to system.        | 03-16-2004 10:58 |      |
| Demo Auditor | Auditor | (PACKAGED TO VENDOR FOR APPROVAL) | 03-16-2004 10:58 |      |

## Documents

| File           | Description | Type  | Date Uploaded    |
|----------------|-------------|-------|------------------|
| Index Document |             | CLAIM | 10-29-2002 00:00 |

[Viewer: ☒ ActiveX ☐ Java | Connection: ☒ HTTP only ☐ TCP/IP]

**E-Mail Document To:**

[Jump to: Claim Information](#) | [Comments](#) | [Claim Documents](#)

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FIG. 11


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# Claim Details

[Projects](#) | [Tracking](#) | [Claims Manager](#) | [Settings](#) | [Maintenance](#) | [Logout](#) | [Help](#)

**CLIENT:** Demo      **USER:** Demo Auditor      **PROJECT:** Demo

## Claim Information

|                           |                            |                                                                                            |             |
|---------------------------|----------------------------|--------------------------------------------------------------------------------------------|-------------|
| <b>Vendor</b>             | STRANGE LABS INC (3556578) | <b>Claim Amount</b>                                                                        | \$14,594.88 |
| <b>Claim Number</b>       | 0210525                    | <b>Cancel Amount</b>                                                                       | \$0.00      |
| <b>Claim Date</b>         | 10/29/2002                 | <b>Payback Amount</b>                                                                      | \$0.00      |
| <b>Approval Date</b>      |                            | <b>Net Amount</b>                                                                          | \$14,594.88 |
| <b>Description</b>        | New Store Allowance        | <b>Approval Amount</b>                                                                     | \$14,594.88 |
| <b>Claim Type</b>         | 50365                      | <a href="#">Jump to: Claim Information   Comments   Claim Documents   Category History</a> |             |
| <b>Auditor</b>            | 8896                       | <input type="button" value="Respond to Claim"/>                                            |             |
| <b>Audit Claim Status</b> | N                          | <input type="button" value="Enter Approval..."/>                                           |             |
| <b>Category</b>           | --                         |                                                                                            |             |
| <b>Stage</b>              | --                         |                                                                                            |             |
| <b>claimDex Status</b>    | NEW                        |                                                                                            |             |

## Comments

| From     | Type   | Comment                    | Date             |
|----------|--------|----------------------------|------------------|
| claimDex | System | Claim activated in system. | 09-16-2004 11:09 |

## Documents

| ID             | Description | Type    | Date Uploaded    |
|----------------|-------------|---------|------------------|
| Index Document |             | CLAIM   | 10-29-2002 00:00 |
| Index Document |             | SUPPORT | 10-29-2002 00:00 |

☒ Viewers    ☒ ActiveX    ☐ Java    |   
 ☒ Connection:    ☒ HTTP only    ☐ TCP/IP

**E-Mail Document To:**

## Category History

| Date | Category | Stage | Note | By User |
|------|----------|-------|------|---------|
|------|----------|-------|------|---------|

[Jump to: Claim Information | Comments | Claim Documents | Category History](#)

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FIG. 12

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**PRG**  
SOLUTIONS

**Add Comment/File**

Posting response from: Demo Auditor (Auditor)

**Comment Text:**

**Security:**  
Non-Confidential

**File to upload:**

**File Title:**

**File Description:**

**OPTIONAL: Check previous recipients to notify...**

| Selected | Name | Email | Phone | Notes | Type |
|----------|------|-------|-------|-------|------|
|          |      |       |       |       |      |

**Followup Link Expires After:**  
10 days

**ADD**

FIG. 13

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claimDex -- Approve Claim - Microsoft Internet Explorer

**PRG Schultz** **Approve Claim**

Approving claim # 0210517 for PLANAR CORPORATION.

|                                       |                                          |
|---------------------------------------|------------------------------------------|
| Approval Amount:                      | Original Amount:                         |
| <input type="text" value="15184.80"/> | <input type="text" value="\$15,184.80"/> |

Comment:

FIG. 14

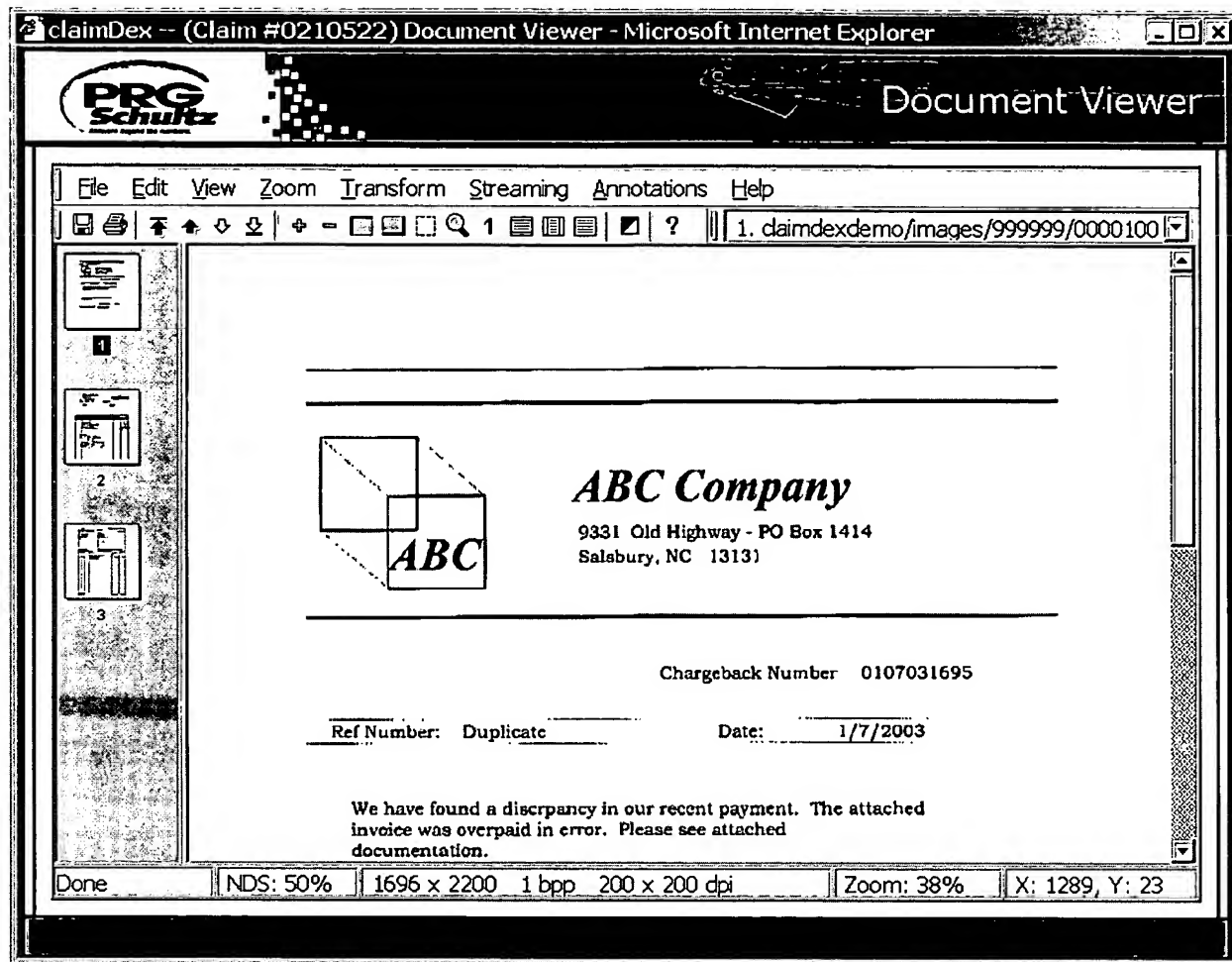


FIG. 15

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claimDex -- Add Comment/File - Microsoft Internet Explorer

**PRG Schultz**

## Add Comment/File

**Posting response from: Auditor (Auditor)**

**Comment Text:**

**Security:**

**Non-Confidential**

**File to upload:**

**File Title:**

**File Description:**

FIG. 16

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Package Claims

PROJECTS | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: C-20
USER: Andy
PROJECT: C-20

Package from: sharen@beamcommunications.net (User Setting)

Submit to: ☒ Vendor ☐ Client \*Vendor option disabled if all claims are not for the same vendor

Submit package for: ☐ Approval ☐ Review

Package Comment: (added to each claim AND sent with the notification email)

Client Contacts: Add New

| Select                   | Name           | Email                         | Phone        | Notes       | Edit                     |
|--------------------------|----------------|-------------------------------|--------------|-------------|--------------------------|
| <input type="checkbox"/> | Joe Massanelli | jmassanelli@prgs.com          | 770-770-3123 | Development | <input type="checkbox"/> |
| <input type="checkbox"/> | John Kidd      | johnkidd@PRGX.COM             |              |             | <input type="checkbox"/> |
| <input type="checkbox"/> | Michelle Arndt | prgschultzvendera@hotmail.com |              |             | <input type="checkbox"/> |
| <input type="checkbox"/> | Sam Waters     | swaters@email.com             | 770-123-4567 |             | <input type="checkbox"/> |
| <input type="checkbox"/> | Susan Mazon    | sharen@beamcommunications.net | 770-856-9865 |             | <input type="checkbox"/> |

Link Expires After:  
10 days

SUBMIT PACKAGE

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FIG. 17

Package Claims

PROJECTS | Tracking | Claims Manager | Settings | Maintenance | Logout | Help

CLIENT: C-20
USER: Andy
PROJECT: C-20

The following message was sent to sharen@beamcommunications.net...

---

THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.

PRG Schutz, Inc. has sent the following package of 2 claims totaling \$165.79 for your approval.

The following comment was included:

Please review the attached claims. (PACKAGED TO CLIENT FOR APPROVAL)

Click the link below to access this claim package.

Click to view claims

- This link will expire on Friday, October 24, 2003.
- The link may wrap in your email reader. If so, you will need to paste the entire URL (shown below) to access this claim package.

<https://www.prgindex.com/daimdex/ViewPackage.asp?pid=2&j703348aid=3770xpWlegRlfzdyMap1Rdr7CW8XU2TKaTdndFd1Vezumj2tkdpmkAd7jbdDzSO93ack=pcE830177d15VP7K>

THIS EMAIL HAS BEEN AUTOMATICALLY GENERATED. DO NOT REPLY TO THIS EMAIL.

FIG. 18



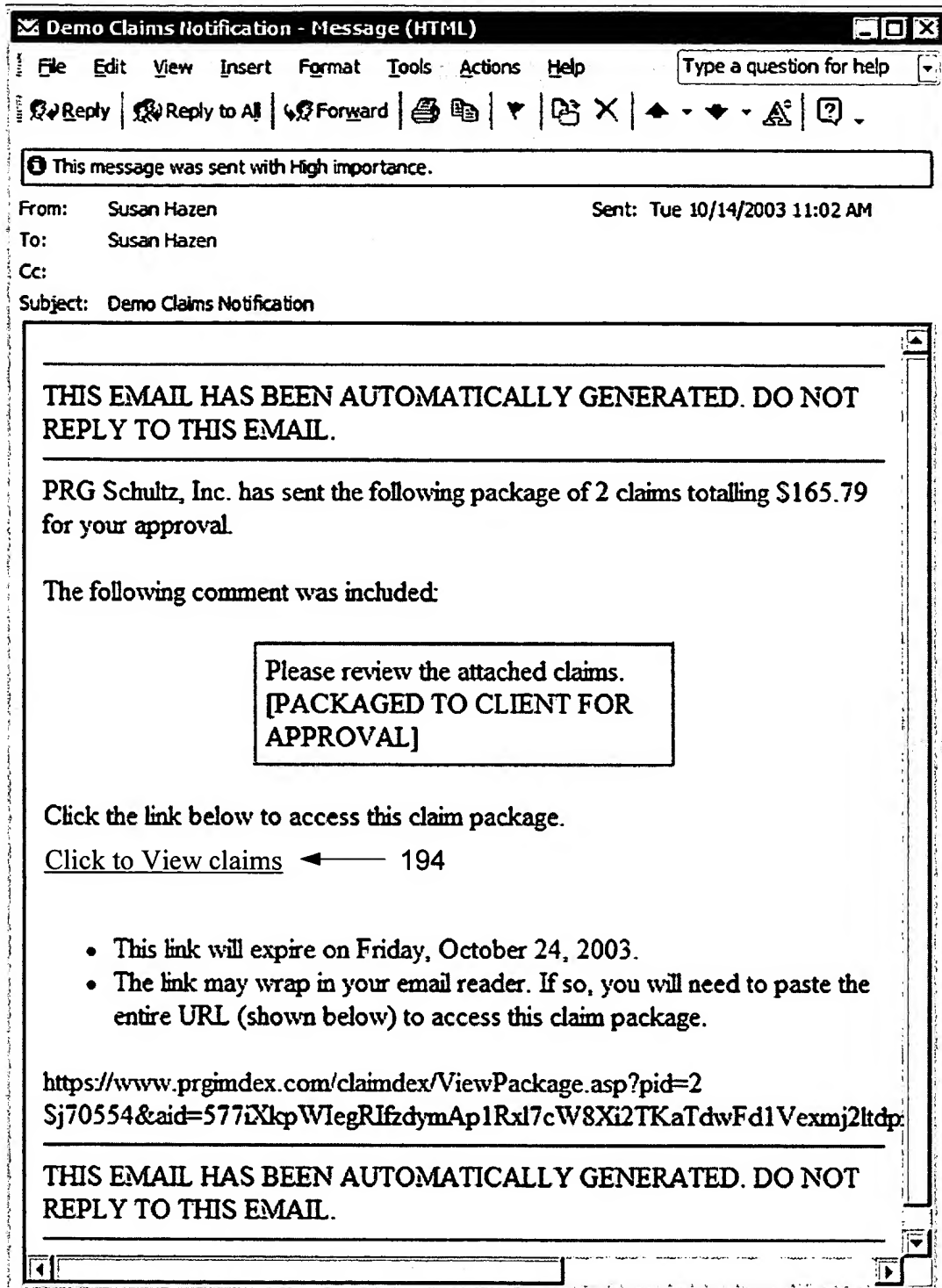


FIG. 19

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claimDex -- Claims Manager - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Sharing Allow Control

Address https://www.prgindex.com/claimdex/ClaimsManager.asp?uid=6&rk~k70554&sid=9&tr~fdk70554

**PRG** **Schultz** **Claims Manager**

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo USER: Client PROJECT: Demo

SWITCH VIEW: NEW CLAIMS | PENDING CLAIMS | APPROVED CLAIMS | CANCELED CLAIMS | ALL CLAIMS

**New Claims**

Page 3 of 31

Filter: Select to load filter... Save Filter Pagesize: User

| Select                   | Date       | Claim #                  | Vendor Name                  | Claim Type     | Initial Amount | Net Amount     | Status | Last Update      |
|--------------------------|------------|--------------------------|------------------------------|----------------|----------------|----------------|--------|------------------|
| <input type="checkbox"/> | 2002-10-21 | 0210390                  | WILLIAMS HOME GROWN PRODUCTS | 40521          | \$542.91       | \$0.00         | NEW    | --               |
| <input type="checkbox"/> | 2002-10-16 | 0210369                  | FRAGRANT SENSE               | 40521          | \$13,529.52    | \$0.00         | NEW    | --               |
| <input type="checkbox"/> | 2002-10-15 | 0210336                  | BRIGHT AND SHINY PRODUCTS    | 40521          | \$2,537.40     | \$0.00         | NEW    | 2004-03-10 15:53 |
| <input type="checkbox"/> | 2002-10-15 | 0210327                  | CLOTYL INC                   | 51712          | \$12,259.70    | \$0.00         | NEW    | --               |
| <input type="checkbox"/> | 2002-10-15 | 0210333                  | IMAGE MAKERS                 | 62020          | \$431.76       | \$0.00         | NEW    | --               |
| <b>TOTALS</b>            |            | Count of New Claims: 153 |                              | \$2,632,804.76 |                | \$1,487,516.56 |        |                  |

Add Comment/File Set Category/Stage OPEN

Edit Categories/Stages

Done Internet

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FIG. 20

Claim Details

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo USER: Client PROJECT: Demo

Claim Information

|                    |                                  |                                                                                                    |             |
|--------------------|----------------------------------|----------------------------------------------------------------------------------------------------|-------------|
| Vendor             | MAJOR SALES COMPANY<br>(4453515) | Claim Amount                                                                                       | \$17,717.24 |
| Claim Number       | 0210406                          | Cancel Amount                                                                                      | \$17,717.24 |
| Claim Date         | 10/22/2002                       | Payback Amount                                                                                     | \$0.00      |
| Approval Date      |                                  | Net Amount                                                                                         | \$0.00      |
| Description        | Scan Allowance                   | Approval Amount                                                                                    | \$17,717.24 |
| Claim Type         | 51713                            | <a href="#">Jump to: Claim Information   Comments   Claim Documents   Category History</a>         |             |
| Auditor            | 7713                             | <div style="border: 1px solid black; padding: 2px; display: inline-block;">Respond to Claim</div>  |             |
| Audit Claim Status | N                                | <div style="border: 1px solid black; padding: 2px; display: inline-block;">Enter Approval...</div> |             |
| Category           | For John                         |                                                                                                    |             |
| Stage              | Researching                      |                                                                                                    |             |
| claimDex Status    | NEW                              |                                                                                                    |             |

Comments

| From     | Type   | Comment                    | Date             | File |
|----------|--------|----------------------------|------------------|------|
| claimDex | System | Claim activated in system. | 03-31-2004 16:14 |      |

Documents

| Title          | Description | Type  | Date Uploaded    |
|----------------|-------------|-------|------------------|
| Index Document |             | CLAIM | 10-22-2002 00:00 |

[Viewer: ☒ ActiveX ☐ Java | Connection: ☒ HTTP only ☐ TCP/IP]
 

VIEW

Download

E-Mail Document To: 

Send

Category History

| Date             | Category | Stage       | Note | By User |
|------------------|----------|-------------|------|---------|
| 04-12-2004 14:47 | For John | Researching |      | Client  |

Edit Categories/Stages 

Change

[Jump to: Claim Information | Comments | Claim Documents | Category History](#)

FIG. 21

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The screenshot shows a web browser window titled "claimDex -- Approve Claim - Microsoft Internet Explorer". The page header includes the "PRG Schultz" logo and the text "Approve Claim". The main content area displays "Approving claim # 0210517 for PLANAR CORPORATION." Below this, there are two input fields: "Approval Amount:" with the value "15184.80" and "Original Amount:" with the value "\$15,184.80". A "Comment:" label is followed by a large text area. At the bottom right, there are two buttons: "Reset" and "APPROVE".

FIG. 22

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The screenshot shows a web browser window titled "claimDex -- Category/Stage - Microsoft Internet Explorer". The page header includes the "PRG Schultz" logo and the text "Category/Stage". The main content area displays "Category:" with a dropdown menu showing "For Hannah" (labeled 232). Below this, there is a "Stage:" label followed by a dropdown menu (labeled 234) showing "Researching". A list box (labeled 236) displays the following options: "NONE", "Researching", "Awaiting Feedback", and "Processing". At the bottom right, there is a button labeled "CHANGE" (labeled 238).

FIG. 23

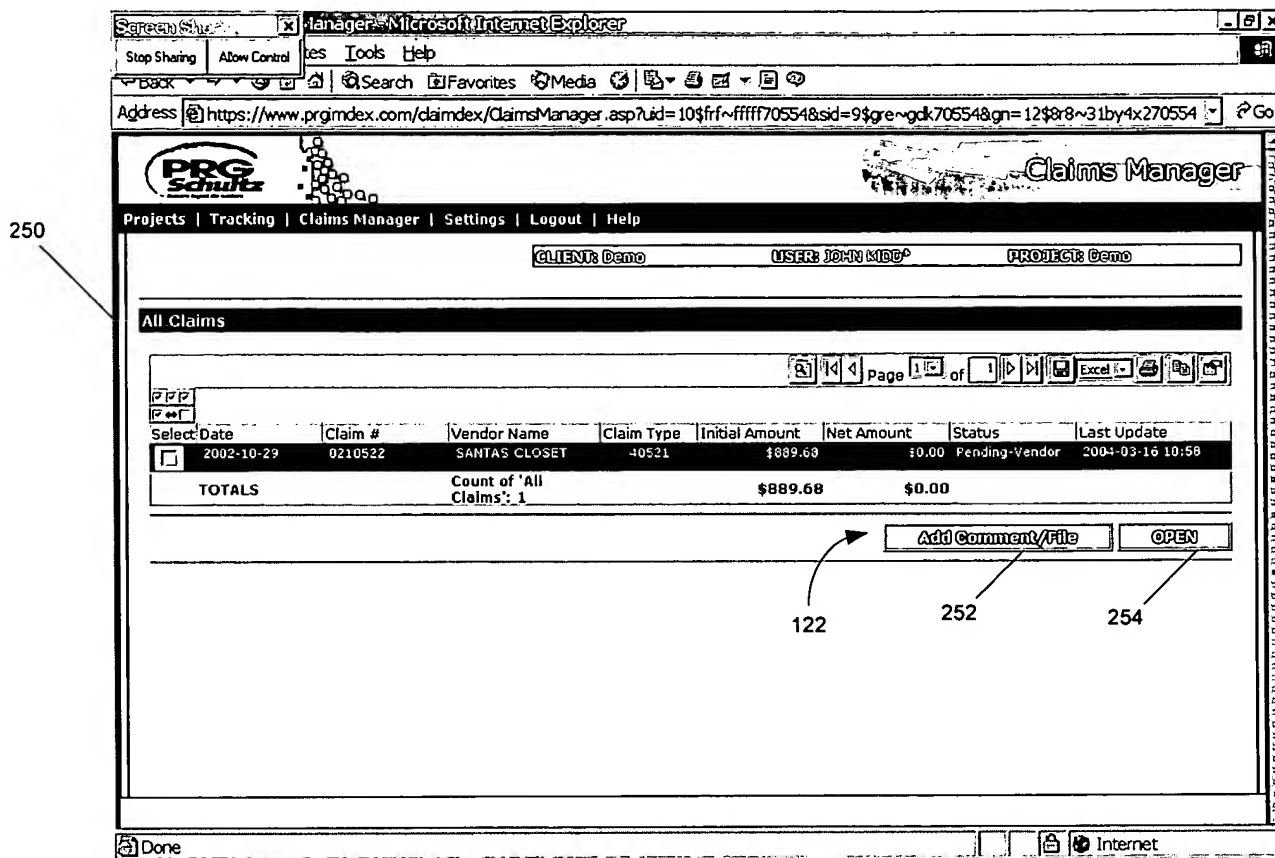


FIG. 24

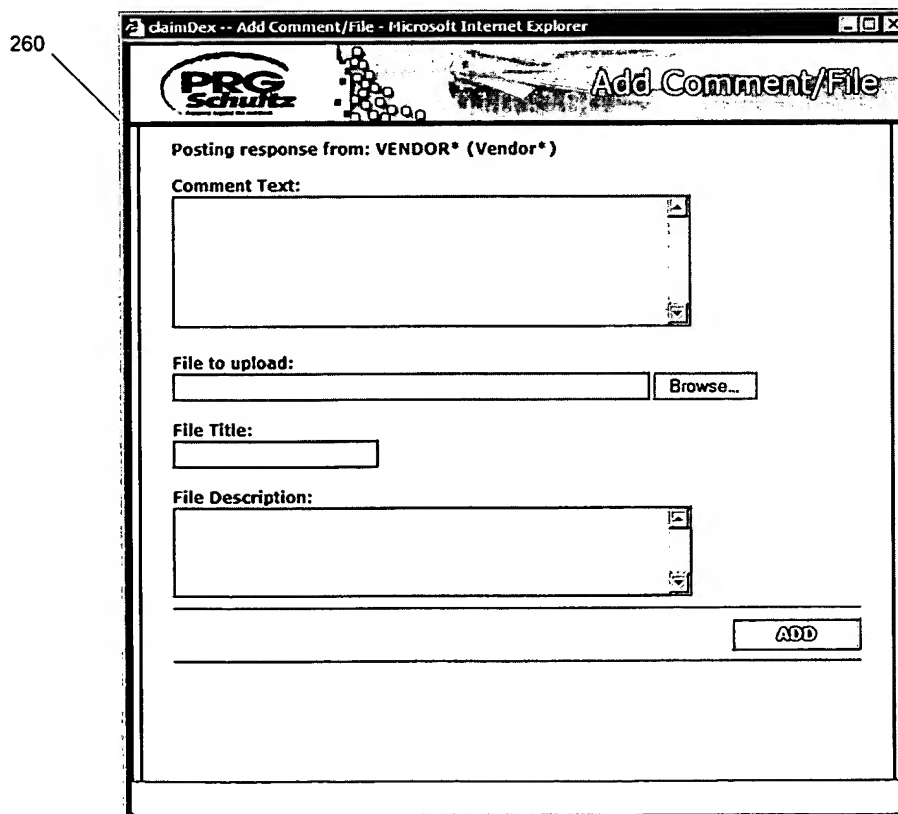


FIG. 25



## Claim Details

Projects | Tracking | Claims Manager | Settings | Logout | Help

CLIENT: Demo

USER: JOHN KIDD\*

PROJECT: Demo

### Claim Information

|                    |                                  |                                                         |             |
|--------------------|----------------------------------|---------------------------------------------------------|-------------|
| Vendor             | MAJOR SALES COMPANY<br>(4453515) | Claim Amount                                            | \$17,717.24 |
| Claim Number       | 0210406                          | Cancel Amount                                           | \$17,717.24 |
| Claim Date         | 10/22/2002                       | Payback Amount                                          | \$0.00      |
| Approval Date      |                                  | Net Amount                                              | \$0.00      |
| Description        | Scan Allowance                   | Approval Amount                                         | \$17,717.24 |
| Claim Type         | 51713                            | Jump to: Claim Information   Comments   Claim Documents |             |
| Auditor            | 7713                             |                                                         |             |
| Audit Claim Status | N                                | <b>Respond to Claim</b>                                 |             |
| claimDex Status    | Pending-Vendor                   | <b>Enter Approval...</b>                                |             |

### Comments

| From         | Type    | Comment                           | Date             | File |
|--------------|---------|-----------------------------------|------------------|------|
| Demo Auditor | Auditor | [PACKAGED TO VENDOR FOR APPROVAL] | 04-12-2004 14:53 |      |
| claimDex     | System  | Claim activated in system.        | 03-31-2004 16:14 |      |

### Documents

| Title          | Description | Type  | Date Uploaded    |
|----------------|-------------|-------|------------------|
| Index Document |             | CLAIM | 10-22-2002 00:00 |

[Viewer: ☒ ActiveX ☐ Java | Connection: ☒ HTTP only ☐ TCP/IP]

**VIEW**

**Download**

E-Mail Document To:

**Send**

Jump to: Claim Information | Comments | Claim Documents

FIG. 26

claimDex - Approve Claim - Microsoft Internet Explorer

**PRG Schultz** **Approve Claim**

Approving claim # 0210517 for PLANAR CORPORATION.

|                                       |                                          |
|---------------------------------------|------------------------------------------|
| Approval Amount:                      | Original Amount:                         |
| <input type="text" value="15184.80"/> | <input type="text" value="\$15,184.80"/> |

Comment:

FIG. 27